



# LICENSED CONTRACTOR WARRANTY PROGRAM

## SIMPLE, HASSLE-FREE

Effective for installations after 12-31-2021



G R E E C O M F O R T . C O M

### PARTS SHIPPED SAME DAY

- Order placed by 2:30 pm EST, shipped out UPS Ground on the same day for FREE.
- Freight charges do apply for compressors & refrigerant coils.
- Expedited shipping options available upon request.

### TECHNICAL SUPPORT

Approval not needed to order a warranty part.\*

\*Compressor & Refrigerant leaks require filling out the on-line form here: <https://www.greecomfort.com/warranty-claim/>

**T: 888.850.7928**

**E: techsupport@twclimate.com**

Applicable to the contiguous United States and Hawaii only  
Contact your salesperson or customer support.

Restrictions apply for extended warranty programs. Visit [greecomfort.com/warranty-program](https://www.greecomfort.com/warranty-program) for details.

In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the "Standard" warranty period shown will apply for residential applications.







### TO ORDER PARTS\*

**E: orders@twclimate.com**

\*For warranty parts place a no charge PO and provide the Model and Serial. No need to inquire about availability.





SERIES	*SELECT	*STANDARD	COMMERCIAL
Sapphire			
Vireo+ ULTRA			
Vireo+			
Livo Gen3			
Livo+			
Multi21+			
Multi21+ ULTRA			
Super+ Multi ULTRA			
Ceiling Cassette			
Slim Duct			
High Static Slim Duct			
Universal Floor/Ceiling			
Mini-Floor Console			
U-MATCH			
U-MATCH +			
FLEXX*			

**\*Standard Warranty**

All Indoor and Outdoor Unit model and serial numbers must be entered in order to complete the registration.

\*When registering a new Indoor or Outdoor Unit ONLY, all existing equipment model and serial numbers must be entered in order to complete the registration.

**\*Select Warranty (for systems installed by GREE Select Dealers Only)**

10 year Parts & Compressor warranty is only offered when registering a complete new system. Standard Warranty applies when registering a new Indoor or Outdoor Unit ONLY.

Applicable to the contiguous United States and Hawaii only Contact your salesperson or customer support.

Restrictions apply for extended warranty programs. Visit [greecomfort.com/warranty-program](http://greecomfort.com/warranty-program) for details.

In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the "Standard" warranty period shown will apply for residential applications.

\*FLEXX outdoor units can now be registered as outdoor unit only, or as a complete system (outdoor unit paired with FLEXX A-coil or air handler).