

# TRONE

## THREE-YEAR LIMITED WARRANTY

Warranty applies to select products offered by TRONE including the following models:

**TETBCERN-12.WH**

**GETBCERN-12.WH**

**NETBCDER-12.WH/MB**

**G2ETBCERN-12.WH**

## ONE-YEAR LIMITED WARRANTY

Warranty applies to select products offered by TRONE including the following models:

**FETBCERN-12.WH**

**CETBCERN-12.WH**

**A2ETBCERN-12.WH**

**NETBCERN-12.WH**

**AETBCERN-12.WH**

1. TRONE products are manufactured with the highest standards of quality and customer satisfaction in mind. If during normal use, and when properly installed and serviced there are issues that arise, TRONE warrants all of their Electronic Toilet Bidet Combos, Smart Toilets, and Electronic Bidet Seats to be free from defects in materials and workmanship for a period of one either (3) years or (1) year from date of purchase. (Model Specific.) This limited warranty is extended only to the ORIGINAL PURCHASER of the Product and is not transferable to a third party, including but not limited to any subsequent purchaser or owner.

2. TRONE's obligations under this warranty are limited at (TRONE's discretion) to repair, replacement or other appropriate adjustment of the Product or parts found to be defective in normal use, provided that such Product was properly installed, used and serviced in accordance with instructions. TRONE reserves the right to inspect and investigate as may be necessary in order to determine the cause of the defect. If a product is shown to be defected as claimed, TRONE will not charge for labor or parts in connection with warranty repairs or replacements. TRONE however is not responsible for the cost of removal, return shipping and/or reinstallation of the Product.

**3. This warranty does not apply to in the following Cases:**

**a. The use and abuse of any Product in a manner inconsistent with the Product instructions / Owner's manual.**

**b. Damage or loss sustained in a natural disaster such as fire, earthquake, flood, thunder, electrical storm, etc. (Including but not limited to Damage or loss resulting from electrical surges or lightning strikes the TRONE products are not specified to tolerate.)**

**c. Damage or loss which occurred from improper installation or from installation of the Product in hazardous or inappropriate environment, or after modification of the Product. (NOTE: Product model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).**

**d. Damage or loss resulting from misuse, abuse, negligence, or improper care, cleaning, or maintenance of or due to sediments or foreign matter contained in a water system.**

**e. Damage or loss resulting products due to the improper use of cleaning supplies such as bleach, alkali, acid cleaners, dry (powder) cleaners or any other abrasive cleaners or the use of metal or nylon scrubbers.**

**TRONE SHALL NOT BE RESPONSIBLE FOR LOSS OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL, OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL TRONE'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED.**