



Whitehaus Collection® products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection® products are warranted for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person) or alteration. This warranty does not apply to replacement of components where damage is caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, or harsh or abrasive cleansers or materials. A copy of the end-user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection® invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material.

Whitehaus Collection® reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. Whitehaus Collection® is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.

Stainless Steel Sinks: Whitehaus Collection® Stainless Steel Sinks (except Decorative Prep Sinks), Culinary Equipment, and Laundry Sinks carry a Limited Warranty for 1 year against manufacturing defects. Scratches and dents due to every day use do not constitute manufacturer's defect. Special Order culinary tables and workstations are final sale and have no warranty.

Copperhaus and Decorative Prep Sinks: Whitehaus Collection® Copperhaus and Decorative Prep Sinks in stainless steel, copper, and brass carry no warranty after installation. Please reference and follow maintenance instructions.

Fireclay Sinks: Whitehaus Collection® Fireclay Sinks are warranted for 1 year against manufacturing defects. Whitehaus Collection® Fireclay sinks also carry a 10 year warranty against fading and staining of the glaze. All cracks and chips due to misuse, damage, and improper installation; whether performed by a plumber, contractor, service provider, or unqualified person, will void the warranty.

Kitchen Faucets: Whitehaus Collection® Kitchen Faucets, Instant Water Dispensers, and Pot Fillers carry a Limited Warranty against manufacturing defects in materials and workmanship. Instant Water Dispensers cannot be used with Reverse Osmosis water filters. Mechanical components, which are wear-and-tear parts, are warranted for 1 year. Whitehaus Collection® Chrome and Brushed Nickel finishes are warranted for 1 year. All other special finishes* carry a

90 day warranty.

Forever Hot® Tanks: Whitehaus Collection® Forever Hot® Instant Hot Water Tanks are warranted for 1 year against manufacturing defects.

Kitchen Accessories: Whitehaus Collection® Grids, Colanders, Basket Strainers, and Soap Dispensers all carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

Replacement Parts: Whitehaus Collection® Replacement Parts are FINAL SALE and carry a 90 day warranty.

Copper and Brass Sinks: Whitehaus Collection® copper sinks are warranted for 2 years against manufacturing defects.

Grids, Drains, and Basket Strainers: Whitehaus Collection® grids, drains, and basket strainers carry a 1 year warranty against manufacturer's defects.

China Lavatory Sinks: Whitehaus fireclay and china lavatory sinks are warranted for 1 year against manufacturing defects. Whitehaus Collection® fireclay and china sinks also carry a 10 year warranty against fading/staining of the glaze. All cracks and chips due to misuse, damage, and improper installation; whether performed by a plumber, contractor, service provider, or unqualified person, will void the warranty.

Bath Faucets and Accessories: Whitehaus Collection® faucets and accessories carry a Limited Lifetime Warranty against manufacturing defects in materials and workmanship. Mechanical components are warranted against defect for 5 years from the original faucet purchase. Whitehaus Collection® faucets and accessories finishes are warranted 2 years against tarnishing, peeling, and staining. This warranty does not apply to living finishes such as Evolution series Weathered Copper and Weathered Bronze.

Bath Furniture: Whitehaus Collection® bath furniture carries a 2 year warranty against manufacturing defects and workmanship.

* Special Finishes: Antique Brass, Antique Bronze, Antique Copper, Biscuit, Black, Oil Rubbed Bronze, Pewter, Polished Brass, Polished Copper, Polished Nickel, Polished Silver, Satin Chrome, Speckled Brass, Silver Pearl, Titanium, Weathered Brass (Living Finish), Weathered

Copper (Living Finish), and White are warranted for 90 days. Special Finishes are FINAL SALE. Please be advised that all special finishes within Whitehaus Collection®'s product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact.