	Maintenance service card			
Item number				
Serial number		Purchasing date		
TE Lumber				

## Maintenance Regulations

- 1. From the date of purchasing this series products, the length of warranty is one year. However, the following situation is beyond maintenance range:A. Product is damaged for inappropriate usage, maintenance, keeping by customer.B. For the damage of product is not installed or maintenance by EAGO distributor or appointed installation organization of services. (Concluding the damage is caused by customer's installation, taking apart, transportation and maintenance.) C. Without three guarantees of quality warranty, effective invoice or proof of purchase. D. Effective evidential documents and maintenance evidential documents can not be altered.E. The damaged is caused by force majeure or natural disaster.
- 2. If the damage is caused by quality of product, repair and parts replacement will be provided for free.
- 3. It is not damaged by the quality of product, or product exceeds protection period, cost expenses of repair and parts should be paid.

The first page is kept for the customer.

Maintenance service card		
Item number		
Serial number		
Customer name		
TE Lumber		
Address		
Agent shop		
TE Lumber		
Purchasing date		

The second page is sent back to eago head office.

# Safety Information

- 1.Please read carefully and follow all instructions when operating.
- Qualified earth leakage circuit-breaker must be installed and tested with trial jump to certify the device is qualified and safety before using the product.
- 3.To avoid electric shock, the replacing of the wire must be done by the electrical engineer or the retailer. Customer could not replace just by yourself. The wire for CT,TS series shall be:3\*1.5 mm²; The wire for TS-1,CL,CW, CW1 and S series shall be 3\*1.0 mm².
- 4.Ground wire of massage water pump and air pump must be connected to ground well, the minimum size copper wire of ground wire must not be less than 1.5mm².
- 5.It is forbid to remodel, add or take part products.
- 6.Please don't use this product after alcohol or drugs.
- 7. The children shall be closely supervised by parents to use product.
- 8.All the electrical spare parts except the remote control must be put suitable and stable to avoid slip into the tub.
- Warning:the mixed water temperature shall never exceed 60 degree centigrade.
- 10.Don't use sulphuric acid, hydrochloric acid, lye and other mixed strong corrosive chemical liquid to clean product.
- 11. The water pump would be very hot when running. Please don't touch the surface of the machine to avoid scald.
- 12. The water level must be higher than the jet before turning on the product.
- 13.Please don't drop anything in or insert in water pump and the opening hole of machine.
- 14.Warning: Avoid electrical shock, the GFCI/RCD (Earth Leakage Circuit Breaker) must be installed to ground socket for protection.
- 15.Warning: Avoid electrical shock, not allow to useing extended power wire. The socket position should be suitable.

# **Maintenance instruction**

#### 1.Clean the acrylic surface :

Clean acrylic surface with cotton flannel or sponge and water in daily life. If there is scratch on the surface, please use No. 1500 water abrasive cloth polishing slightly to clear away scratches, and then polish with toothpaste, cotton flannel. Please don't use strong caustic chemical liquid, such as sulphuric acid, hydrochloric acid, lye during maintenance.

#### 2.Plated item maintenance:

Clean the surface of plated item with cotton flannel, please don't use coarse cloth.

### 3.Suction net cleaning:

Turn the screw out and take the suction net out to clear dirt, to keep the water going through smoothly. Don't use strong causticity chemical liquid to clean the product, such as sulphuric, hydrochloric acid, lye and so on.

Troubleshooting Instructions						
Problem	Cause	Solution		Problem	Cause	Solution
Bathtub shaking anomaly and loud noise	1.The botton frame of bathtub is imbalance, nut is not screwed down. 2.Fixed screws of motor and shockproof glue are not enough or fall off. 3.Motor idling. 4.Motor failures.	1.Put the bathtub on a level surface, adjust bottom frame till level, and screw nut tightly. 2.There should be 4 screws and 4 shockproof rubber gaskets to fix motor, tighten the screws. 3.Add water to required level—water level is higher than probe screw. 4.Contact distributor or EAGO		Chromatic lamp off.	1.Plug off. 2.Control circuit panel failure.	1.Reconnect plug.     2.Contact distributor or EAGO after sale service department.
				Insufficient water flow.	Nater pressure of water inlet pipe is too low.     Water inlet pipe is stuck.	1.Check water pressure of water inlet pipe.     2.Clean filter.
			Shunt valve failure.	Rubber gasket of valve broken.	1.Replace a new one.	
Motor runs normally, but no water spray out or	1.Part of backwater net is blocked. 2.Water level is too low.	company.  1. Take apart backwater net to clean with screwdriver and clear away sundries to keep water pass through fluently.  2. Add water to normal requirement — higher than probe screw.		No air out from massage nozzle.	1.Sundries stuck in air pipe. 2.Air pump is off. 3.Air pump does not work.	1. Take off nozzle and dredge little air pipe with iron wire. 2. Turn on air pump. 3. Follow air pump function failure steps to check.
abnormal water pressure of nozzle (Water pressure is not enough.)	3.Hydraulic governor is off. 4.There is air during water into water pump. 5.Others.	3.Turn on Hydraulic governor. 4.a) Turn on cleaning function valve to exhaust air. b) To prevent air in pipes, tighten water inlet pipe components of water pump.  5. Water pipe and air pipe are conn		Water exhaust device doesn't bounce or leak water.		tighten screw or readjust screw
		-ected contrarily; please contact professional personnel to mend.		leave in pipes.		, it is not equipped with water exhaust function.
Massage motor or air pump does not work.	1.Abnormal voltage or power connection failure. 2.Fuse burns down or anticreeping switch tripping operation. 3.Nothing displays on circuit panel. 4.No water level probe signal. 5.Baroswitch broken.	1. Switching power switch. 2. After professional electrician check there is no abnormal situation, replacing fuse or switching anticreeping switch. 3. Contact distributor or EAGO after sale service department. 4. Add water to normal level—add water higher than probe screw. 5. Professional electrician replaces the same model baroswitch.				

Maintenance Record				
Date	Item	Maintenance Company	Maintenance Staff	

Installation Instruction 14